

**For more information,  
please contact us at:**

Action for Children  
London Advocacy Service  
The Print House  
18 Ashwin St, London E8 3DL  
0207 254 9408  
london.advocacy@actionforchildren.org.uk



If you need an advocate  
contact us on:

**0207 254 9408**

**london.advocacy**  
**@actionforchildren.org.uk**

If you would like to know about Action  
for Children's policies on confidentiality  
and equality and diversity, please  
talk to your project worker.

If you are unhappy with our service,  
please talk to a member of staff or call  
Action for Children's customer service and  
complaints manager on 0800 328 7822.

You may also be able to contact an  
independent body that oversees our  
service. Please ask a member of staff.

Action for Children  
3, The Boulevard  
Watford, Herts WD18 8AG

0300 123 2112

Ask.us@actionforchildren.org.uk

actionforchildren.org.uk

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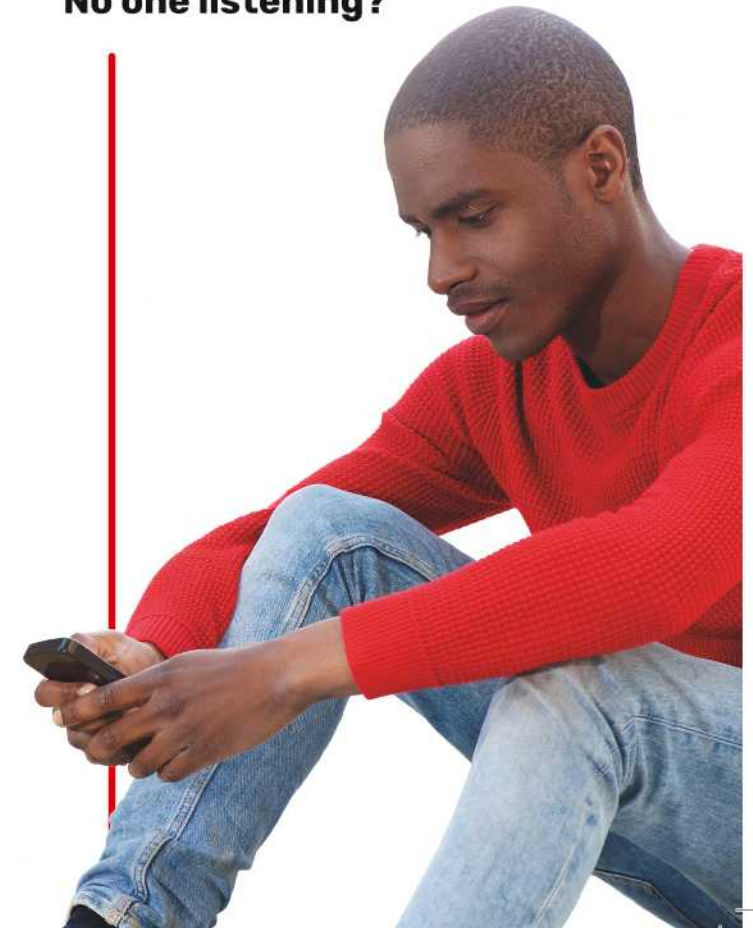
HOW

**ACTION FOR CHILDREN**

WORKS

## London Advocacy Service

**Got a problem?  
No one listening?**

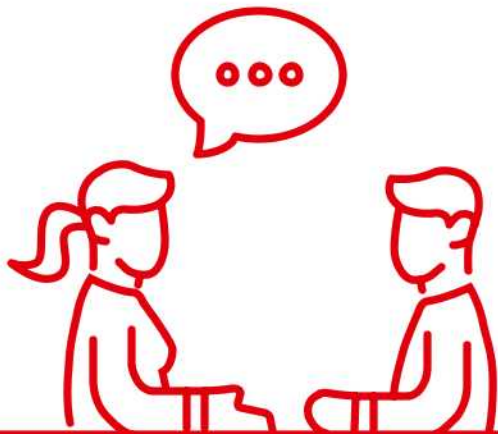


## Know your rights and make sure you are taken seriously

The London Advocacy Service is an independent advocacy service for young people who are in contact with Children's Social Services.

We can get you an advocate. This is someone who understands the law, knows how social services work and knows about your rights.

Your advocate can speak up for you. It is their job to make sure that you are listened to and taken seriously in decisions being made about you.



### Contact us if you:

- are unhappy about decisions made about your life
- are unhappy with the services you are getting from your social worker, PA carer or the place where you are living
- don't feel like you are being listened to by social services
- want to make a complaint about social services
- want to know your rights

### An advocate:

- can tell you about your rights
- can attend meetings with you
- can talk to social services on your behalf
- can help you write a complaint
- will make sure that you are heard.

"The London Advocacy Service helped me a lot. They took time to listen, called me a lot to make sure I was fine and made sure that I was receiving the most of other services".

**Care leaver, aged 18**

**By doing what's right.  
By doing what's needed.  
By doing what works.**

**Action for Children** is committed to helping the most vulnerable children and young people in the UK break through injustice, deprivation and inequality. We are one of the UK's largest children's charities, and our values - equality, passion and hope - ensure that children are at the centre of everything we do.

