

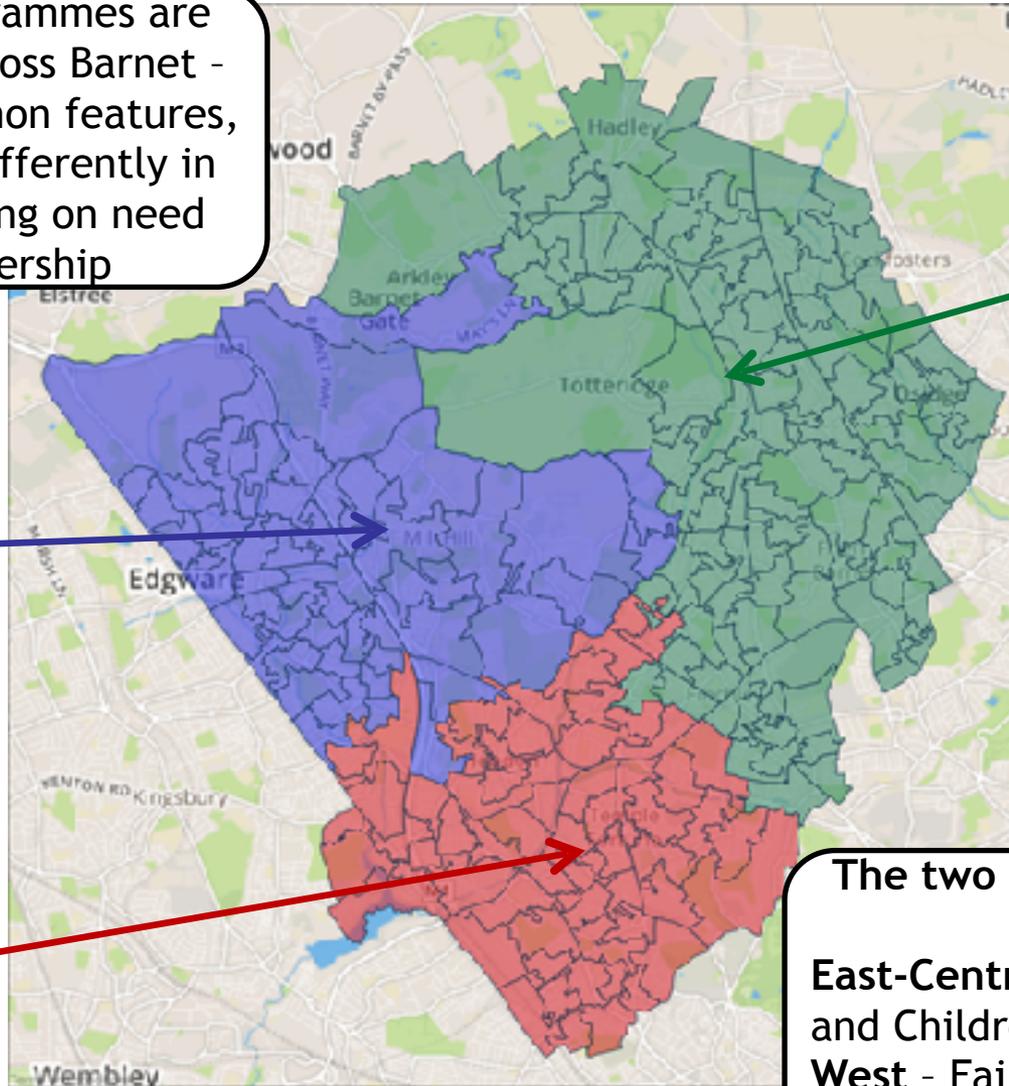
Family, Children and Young People Hubs
Integrated Hubs for Families
and Young People

What does “locality” mean?

Locality pilot programmes are being rolled out across Barnet - they will have common features, but may operate differently in each area depending on need and the partnership

West pilot starts:
January 2018

South pilot starts:
April 2018



East Central pilot started:
September 2017

The two pilot hubs are school led:
East-Central - Underhill School and Children’s Centre
West - Fairway and Barnfield Schools

The Challenge for Families

Why are services so far away?

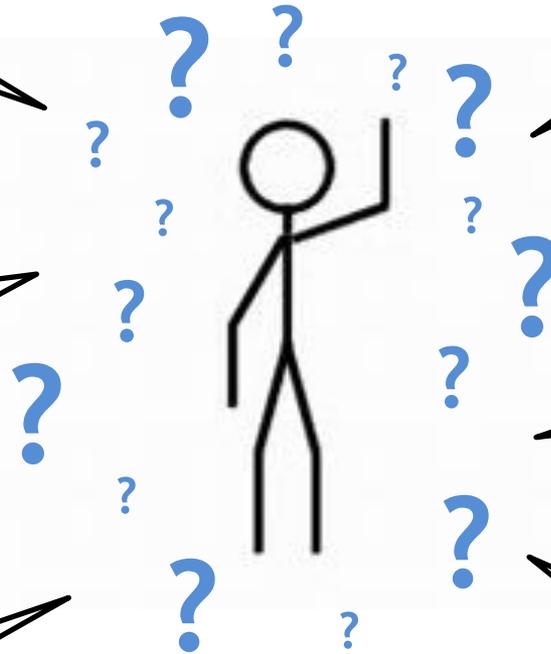
Why do we have to keep re-telling my story?

Why do we have to speak to lots of people before we find the right person?

We don't understand what is on offer to help us

Why can't someone help us earlier than crisis point?

We are confused by the number of people helping our family



The Challenge for Professionals

The service landscape is so complicated

I don't know which professionals are involved

My budget doesn't match demand

I don't feel confident in supporting this family

Services are far away from this family

I am not clear what works to help this family

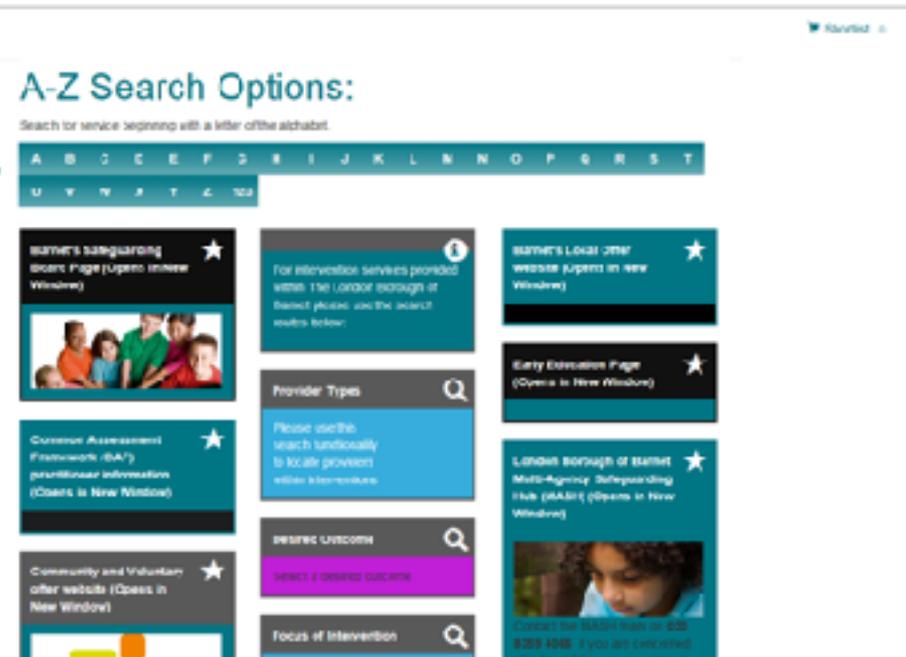


Our Foundation for Hub Working

In response to feedback from you, families and partners, the Early Intervention and Prevention group has been:

- Building a common way of identifying families needing early help
- Developing our partnership service offer for those who don't require statutory
- Online Menu of Intervention now launched to clarify the service offer

<https://familyservices.barnet.gov.uk/MenuOfInterventions/SynergyEnglishHome.aspx>



What is going to change in each hub pilot...

1. Improving ways of working between organisations and different professional backgrounds
2. Develop multi agency panel to identify the lead agency and support for families in need of Early Help
3. Co-location of staff from different organisations in the same place(s)
4. Reviewing our partnership offer in the locality, so it is delivered in the right places, to the right people, has the right impact and is clear
5. Building professional networks and training so that our staff feel they have the skills and confidence to work with our families

... And what isn't going to change during the pilot

1. Multi Agency Safeguarding Hub (MASH) continues to be the single point of contact for all referrals where a child may have additional needs for services, or be at risk of harm - <https://www.barnet.gov.uk/wwc-home/practitioner-guidance/multi-agency-safeguarding-hub-mash.html>
2. Reporting lines for staff will remain the same, and each partner will retain overall responsibility for their budget
3. Use of Common Assessment Framework (CAF) and Universal Plus to assess families in need of early help and plan interventions - <https://www.barnet.gov.uk/wwc-home/practitioner-guidance/early-help-offer/common-assessment-framework-caf-practitioners-information>

The benefits seen so far

- Families get a quicker and more comprehensive response within days of referral.
- Informally, school staff have reported that they are receiving a quicker and more comprehensive response to requests for support for families in need of a multi-agency response.
- Professionals from 8 organisations across health, education, early help, housing and employment have agreed to co-locate in two locations in the East-Central Locality, either on a full or part-time basis. This cuts travel time, fosters a culture of more integrated working, as well as making it simpler for families to access services;
- A school based pastoral/family support network is being set up;
- Some gaps and duplications in service across the partnership are being identified via the needs discussed at the Early Help Multi Agency Panel and work at the development group.

The role for secondary schools

- ✿ Be part of the hub - email CYPFHubs@barnet.gov.uk if you are interested
- ✿ Nominate pastoral or family support staff to join the school practitioner network
- ✿ Give us your views on how things are working so far via our stakeholder questionnaires (also covers experience of our School Nurse service) - https://www.surveymonkey.co.uk/r/SN_SchoolStaff
- ✿ Provide suggestions on where the programme goes next
- ✿ Make Hubs a standing item on Secondary Headteachers forum?

What about the other localities?

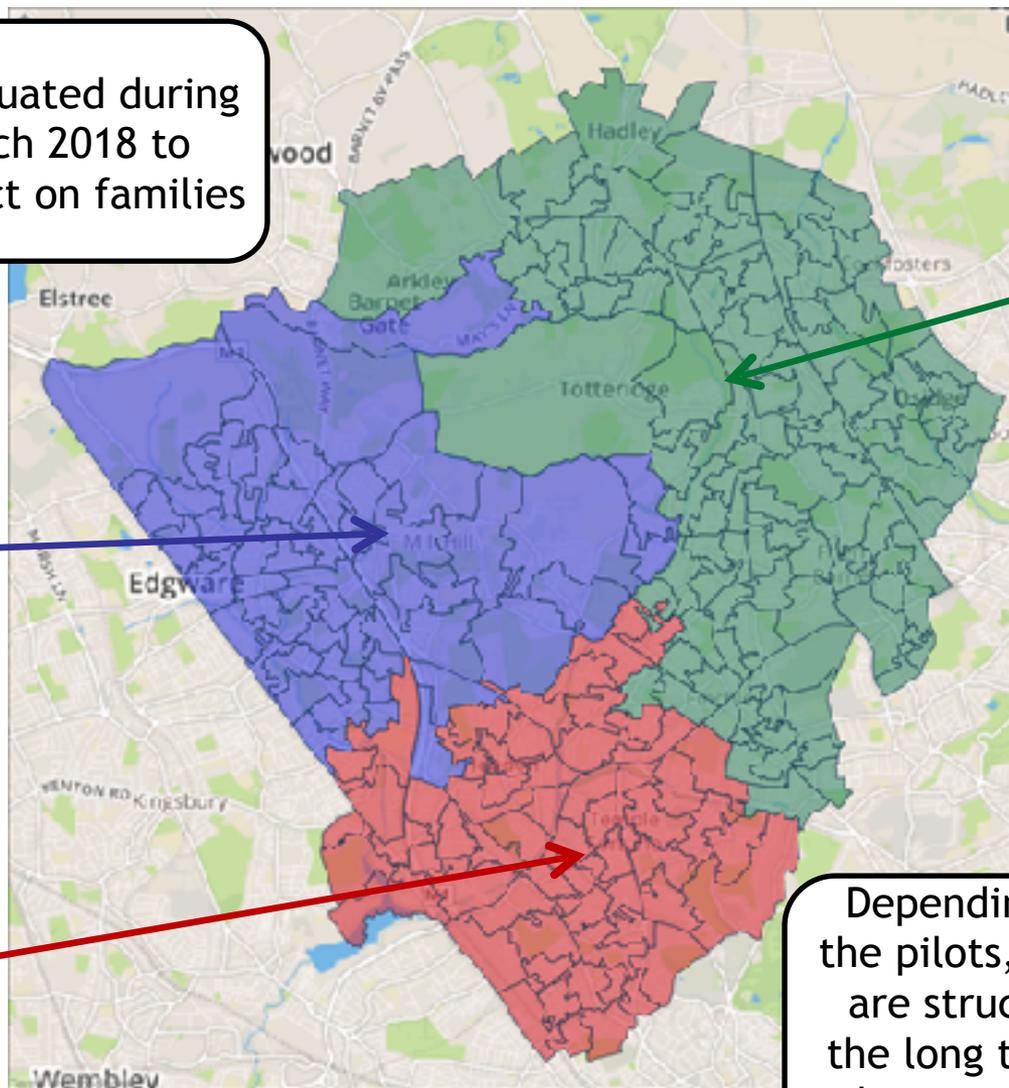
Pilots are being evaluated during February and March 2018 to determine the impact on families

West pilot starts:
January 2018

South pilot starts:
April 2018

East Central pilot starts:
September 2017

Depending on the outcome of the pilots, the way that services are structured may change in the long term - we are using on the ground learning to help us make that decision



Want to get involved?

School Lead

Jack Newton, Executive Headteacher, Underhill School and Children's Centre, exec@underhill.barnetmail.net, 020 8449 2423

Local Authority Lead

Karen Pearson, Head of Early Years and Early Help, karen.pearson@barnet.gov.uk, 020 8359 2459

Project Team

Strategy and Insight Team, London Borough of Barnet, CYPFHubs@barnet.gov.uk, 020 8359 2724