

Barnet Traded Services to Schools

15 January 2014

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& Commercial Services**

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Capita**

Traded Services to Schools in Barnet

April 2014 – March 2015

Services provided by:

CAPITA Angular St **BARNET**
LONDON BOROUGH

re



What is new for 2014/15

- **Barnet has entered into a partnership to deliver services across the Council.**
- **Our partners for Traded Services to Schools are Capita and Re.**
- **The Traded Services Catalogue has been colour coded to enable the easy identification of the service provider.**

Traded services Information - Working with children in Barnet

Customer and Support Group

What is it?

- CSG is delivered by Capita on behalf of The London Borough of Barnet
- It is a 10 year partnership set up to improve the services to residents in Barnet
- It will save £126 million of taxpayers money over 10 years
- We are investing £16 million in transforming CSG services which includes IT systems for HR payroll, Estates and Finance as well as a portal for Schools

Schools Services Manager

Kim Garrood

- First point of contact for all Schools Services questions and enquiries for services provided by CSG
- 13 years experience working for LBB with Barnet Schools
- Contact me by email on kim.garrood@barnet.gov.uk or call me on 0208 359 7221

New

Schools Portal

- The Schools on-line portal will be designed to improve the service and communication to schools
- It will contain information about all traded services provided by LB Barnet, CSG and Re including indicative prices and contact details
- It will contain other information and advice for schools use
- It will be available from June 2014

Why is it important for Governors

Many schools purchase traded services with Barnet provided through CSG, the main CSG services are;

- HR/Payroll
- Finance Support
- IT Support
- Estates

Governors should be reviewing all contracts every year at budget setting time and should be seeking best value at all times.

We believe CSG services provide good value for money

Chair and Vice Chairs Briefing
15th January 2014

HR & Payroll Services

Traded Services 1st April 2014

No Change	Changes
Traded Services – same package of services	Direct Access to the Transactional & HR Advisory Services
Prices – retain 10% reduction & No RPI increase since 2009	Transactional Services – Carlisle Education centre of excellence
HR Advisory Team in Barnet	On Line Services (except Recruitment Admin)
	Termly Newsletters Annual Employment Law Update Access to Training
	Access to on line employee data/management info

On Line Services – Key benefits

Longer timescales to input changes as payroll cut off dates extended

An intuitive and secure On line input

Access to a comprehensive knowledge base of your HR policies,

Improving your financial control and visibility through pre payroll

Report of changes transacted in the month to support your audit requirements

Post payroll reports

Management reminder reports for end of fixed term contracts and probationary periods

Management information available on demand

Transition to On - Line Services

Engagement & Support:

Blend of the following - What work best?

- Demo's: Face to Face: Web Ex
- User Guides
- Frequently Asked questions
- Email updates
- Training

Traded Services 1st April 2014

Burning Questions ?