

**TRAINING LINK GOVERNORS' MEETING**  
**THURSDAY 27 SEPTEMBER 2012**

Sarah Beaumont, Governor Services Manager, welcomed everyone to the meeting. She explained that a Training Link Governor was the link between the Local Authority and the Governing Body, overseeing the training and development of their governors.

She explained that the purpose of the termly Training Link Governor's meeting was to provide information on forthcoming governor training and development events and to give an opportunity for Link Governors to meet together and discuss current issues.

- **PRESENTATION: MANAGING COMPLAINTS IN SCHOOLS**

Rachel Williams, Customer Relations and Support Manager, gave a presentation (attached) about managing complaints in schools.

- **GOVERNOR SUPPORT AND DEVELOPMENT PROGRAMME**

Sarah gave an overview of courses in the autumn term 2012 programme. As a taster for the course on Tuesday 23 October 2012 on the new OfSTED Framework, she tabled the section on governance in the OfSTED subsidiary notes for inspectors, and highlighted governors' responsibilities. She concluded by providing more information about the forthcoming Barnet Governors' Association meeting on Wednesday 3 October 2012.

*Many thanks to all those who attended!*